
STAIRWAY LIFTS

CUSTOMER OPERATING MANUAL & WARRANTY INFORMATION

STAIR-GLIDE® Model 38
SILVER-GLIDE® II Model 25
STAIR-GLIDE® OUTDOOR Model 71
AMERI-GLIDE® Model 65
GOLDEN-GLIDE® Model 95
ULTRA-GLIDE® Model 80



4001 E. 138th Street
Grandview, Missouri 64030

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BE SURE TO COMPLETE AND SEND IN THE WARRANTY CARD LOCATED ON THE BACK COVER.

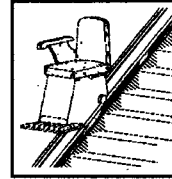
PLEASE READ THIS BOOKLET ENTIRELY BEFORE ATTEMPTING TO OPERATE YOUR STAIRWAY LIFT.

IMPORTANT: THE SERIAL NUMBER OF YOUR STAIRWAY LIFT IS:

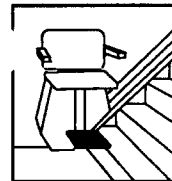
Your service representative must have these numbers when contacting the factory to order parts or receive information on a service problem.

PLEASE KEEP THIS BOOKLET HANDY.

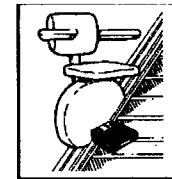
THE STAIRWAY LIFT LINE



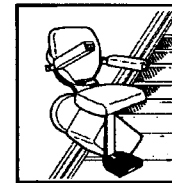
STAIR-GLIDE® : The forward-facing STAIR-GLIDE Model 38 employs a cable-drive system. Richly upholstered in hazelnut olefin, this lift comes standard with one armrest and a 135° swivel seat. An outdoor version (Model 71) is available.



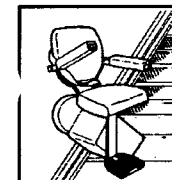
SILVER-GLIDE® II : The SILVER-GLIDE II Model 25 utilizes features of both the STAIR-GLIDE unit and the AMERI-GLIDE Model 65. It uses the drive system of the STAIR-GLIDE but has the side riding benefits of the AMERI-GLIDE unit including double arms and a swivel seat.



AMERI-GLIDE® : The seat on the AMERI-GLIDE Model 65 is positioned to sit sideways on the staircase giving the user a view of the top and bottom of the stairs. When not in use, the seat, arms, and footrest fold neatly out of the way. Utilizing a chain-drive system, the AMERI-GLIDE comes standard with two armrests, a swivel seat, and obstruction sensors.



GOLDEN-GLIDE® : With its unique rack and pinion drive system, the GOLDEN-GLIDE can negotiate a flat landing or a curved set of stairs. The seat folds and swivels. Folding arms, footrest and obstruction sensors are standard equipment.



ULTRA-GLIDE® : The same design and features of the GOLDEN-GLIDE are incorporated into the ULTRA-GLIDE. The difference is that the ULTRA-GLIDE is used on a straight-run set of stairs with or without a top track overrun.

USING YOUR STAIRWAY LIFT

USING THE CONTROL SWITCH: A control switch is mounted on the stairway lift in a convenient location. With a touch of your finger on the control switch, the stairway lift will begin to move up or down the stairway in the desired direction.

To operate the control switch, place your finger on the switch and apply a light but constant pressure. To go up the track, simply push the "up" side of the control switch. By pushing the "down" side of the control, you can send the lift down the stairs. The lift will stop whenever pressure is released from the switch or the lift reaches a landing. You are in complete control at all times.

"Call-Send" controls are provided for operation of the lift from either landing and work in the same manner as the unit control switch. (Optional on the Model 25)

OPERATING THE LIFT: Before using your new lift, ask your dealer to completely demonstrate all features of the lift and its normal operation.

1. Position yourself squarely on the seat making sure it is locked and in the proper operating position. For the STAIR-GLIDE unit Model 38, the proper operating position faces forward, down the stairs. All other models face sideways, and you face the opposite wall of the stairway.
2. To swivel the seat, simply release the actuator bar located under the seat and use your body movement to swivel in the direction you desire. Remember, it is very important to return the seat to its locked, operating position before attempting to operate the lift.
3. When you are comfortably positioned on the seat in the riding position, fasten the seat belt around you, before starting in motion.

NOTE: Never operate the unit without your seat belt securely fastened around your waist.

4. Before using the lift, check the stairway for any obstacle that could impede the movement of the lift.

5. Begin your travel by applying constant pressure to the control switch in the direction you've chosen. The lift will stop anytime you take pressure off the control and it will stop automatically at the top and bottom landings.
6. When you arrive at the top or bottom landing, unfasten your seat belt, actuate the swivel seat lever (if necessary to aid you in getting off the seat), stand and steady yourself on the landing, then step away from the lift in the direction you are heading.
7. If someone else might use the lift or the stairs, return the swiveled seat to the riding position and fold-up the seat, arms, and footrest if it is equipped with these fold-up features.

OBSTRUCTION SENSORS: Because of the "side-ride" configuration of the SILVER-GLIDE, AMERI-GLIDE, ULTRA-GLIDE, and GOLDEN-GLIDE units, these stairway lifts are equipped with sensors on the chassis and footrest. If the chassis or footrest should come in contact with an obstacle along the track, the sensor will stop movement of the lift in the direction it is traveling. When the obstacle is removed, the lift can continue its travel.

KEEPING YOUR STAIRWAY LIFT TROUBLE FREE

HELPFUL HINTS. Your stairway lift will provide years of trouble-free service and comfort if you follow these helpful hints:

DON'T put anything on the track that might impede the movement of the lift.

DON'T operate the lift with a child or pet in your lap. The lift is designed for only one person.

DON'T attempt to stand up on the lift while it is operating.

DON'T allow children to play on the lift.

DON'T use excessive pressure on the control switch. Too much pressure is uncomfortable and can damage the switch.

DON'T attempt to service the lift yourself. Call your dealer.

DO send in your warranty card.

DO keep your lift clean and free of dust and dirt.

DO make sure your household has adequate voltage. Regular, properly grounded 110 volt household current is all that is required.

DO read the service information in the next section of this booklet to help your authorized service representative determine the nature of any problem.

DO call your authorized ACCESS INDUSTRIES, INC. dealer for repairs of any kind.

DO perform the general maintenance items listed in the following section to keep your unit looking and operating like new.

DO ENJOY YOUR STAIRWAY LIFT.

GENERAL MAINTENANCE

Your Stairway Lift has some components that require regular maintenance. The materials required can be obtained from your dealer or most hardware stores. We highly recommend Lubesan spray lubricant for general lubrication since it offers excellent lubricity and is non-staining. Only perform the maintenance listed. Once a year you should have your dealer perform a thorough inspection of all the internal components of your unit.

NOTE: Always disconnect power from the lift before proceeding with any maintenance.

NOTE: Call your service representative if your stairway lift fails to operate to your complete satisfaction. DO NOT attempt to service the unit yourself.

STAIR-GLIDE® and STAIR-GLIDE® OUTDOOR Stairway Lifts

TRACK: Clean the inside of the track channels to remove dirt and all other foreign substances. Apply a thin coat of Lubesan spray lubricant or a light body general purpose grease to the inside vertical section of the track channels. The track should be cleaned and lubricated every two months.

CORD REEL: Run the STAIR-GLIDE unit all the way to the top of the stairway. Now gently pull all of the cord from the cord reel, letting it gather in a pile at the top of the stairway. Place a cloth in the palm of your hand and sprinkle a small amount of soapstone or talcum powder on the cloth. Now place the cloth around the rubber cord and slowly allow the cord reel to rewind the cord as it passes through the cloth in your hand. This cleans the cord and coats it with a small amount of powder. The cord should be powdered once a month.

NOISES: Since the stairway is in effect a hollow "sounding drum", many sounds from the lift are amplified even though the stairway may be carpeted.

"Grinding noises": When the steel cable is new, the 133 separate, tiny steel strands, which make up the aircraft cable, stand out sharply and will make a slight grinding noise as one wrap goes against the previous wrap. The cable is internally self-lubricated with graphite and this lubrication plus the "wearing in" of the steel strands will normally cause this noise to be reduced. The steel cable does not need to be lubricated.

"Slapping noise" of the electric cord may be caused by the cord winding intermittently, letting some cord lie on the track then suddenly snap into the case. This is usually caused by the neoprene insulation of the cord becoming slightly "sticky" in damp and humid weather. Sprinkle soapstone or talcum powder on a cloth and spread it the full length of the cord so it can wind smoothly and evenly. The powder should be applied to the cord about once a month.

"Motor noises": All single phase motors have an inherent humming sound and some of this sound will be carried through the chair frame. While the STAIR-GLIDE unit is quiet in operation, it should not be referred to as being "noiseless". If there is an exceptionally loud sound, check with your dealer.

SILVER-GLIDE® II and AMERI-GLIDE® Stairway Lift

TRACK: Clean the inside of the track channels to remove dirt and all other foreign substances. Apply a thin coat of light bodied general purpose grease to the vertical surfaces of the track channels where the chassis wheels roll. The track should be cleaned and lubricated approximately every 2 months.

CHAIN: Wipe over the chain to remove dust and grit. Lightly lubricate the chain with Lubesan spray lubricant or a spray roller chain lubricant and wipe off the surplus. The chain should be cleaned and lubricated every six months. Since the SILVER-GLIDE II unit uses steel cable instead of chain, refer to "Grinding Noises" on Page 6.

MOTOR NOISES: All single phase motors have an inherent humming sound and some of this sound will be carried through the chair frame. While the units are quiet in operation, they should not be referred to as being "noiseless". If there is an exceptionally loud sound, check with your dealer.

GOLDEN-GLIDE®/ULTRA-GLIDE™ Stairway Lifts

CORD REEL: Move the unit to the point on the track where the cord enters the track tube, this is usually at the halfway point on the track. To lubricate the cord reel cord, simply pull cord from the cordreel until all cord is unwound from the reel. Place a cloth in the palm of your hand and sprinkle a liberal amount of talcum or soapstone powder on the cloth. Now place the cloth around the rubber cord and slowly allow the cord reel to rewind and lubricate the cord.

TRACK: Your GOLDEN-GLIDE / ULTRA-GLIDE track has been finished with the highest quality polyester powder coated finish available. When properly maintained, this exceptional finish will maintain its good looks for years.

The gear rack and leveling bar should be cleaned and lubricated on a monthly basis with the Lubesan spray lubricant supplied with your unit. Your dealer can identify these two components on your track.

Every attempt has been made in writing this manual to make you familiar with your unit. However, should you have a question not answered by this manual, don't hesitate to contact your dealer for clarification.

Dealer Phone Number _____

LIMITED WARRANTY STAIRWAY LIFTS

Models: STAIR-GLIDE®, OUTDOOR, SILVER-GLIDE® II, AMERI-GLIDE®,
ULTRA-GLIDE® and GOLDEN-GLIDE®

ACCESS INDUSTRIES, INC., AMERICAN STAIR-GLIDE DIVISION, 4001 East 138th Street, Grandview, Missouri 64030, warrants to the ORIGINAL PURCHASER ONLY for a five year period on the drive train (the drive train is comprised of the motor and gear) and a one year period on all component parts, commencing with the date of purchase, that each stairway lift and all parts used in the unit shall be free of defects in material and workmanship. The self-addressed Limited Warranty card below must be completed and returned to ACCESS INDUSTRIES, INC. within 30 days from the date of the unit's original purchase in order for this Limited Warranty to go into effect. OTHERWISE, THIS LIMITED WARRANTY WILL NOT BE APPLICABLE.

The following are examples of items not considered manufacturing defects and are not covered by this Limited Warranty. 1. Difficulty or damage resulting from improper assembly, operation, care of maintenance. 2. Minor mechanical adjustments such as tightening of nuts, bolts, and screws. 3. Damage or difficulties due to misuse, neglect, fire, flood, acts of God, ordinary wear and tear, and damage during shipment that would be the responsibility of the carrier.

No WARRANTY IS EXTENDED, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AFTER EXPIRATION OF ONE YEAR FROM THE DATE OF THE ORIGINAL PURCHASE OF THE UNIT. ACCESS INDUSTRIES, INC. and its dealer shall not be liable for any consequential, special or incidental damages arising out of the purchase or use of the unit or resulting from the breach of this Limited Warranty, or any implied warranty, and the limit of liability of ACCESS INDUSTRIES, INC. and its dealer hereunder shall be the unit's purchase price. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, or legal remedies, so these above limitations may not apply to you.

To make a claim under this Limited Warranty, immediately send to the Dealer, who sold you the unit and has the responsibility for handling your warranty claim, a notice of your claim, setting

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forth the defect complained of, along with a copy of the invoice or other proof of purchase and the serial number of the unit. The Dealer will notify ACCESS INDUSTRIES, INC.. Your notice must be received by the Dealer within the one-year period from the date of the unit's original purchase. Any defect in the unit due to materials or workmanship will be repaired or the unit replaced without charge for materials. If the unit is not delivered to the Dealer for repair or replacement, the Dealer may make a service charge for going to the location of the unit. Such charge is not covered under this Limited Warranty. ALSO, THIS LIMITED WARRANTY DOES NOT COVER ANY LABOR OR SERVICE CHARGES INCURRED IN THE REPAIR OR REPLACEMENT OF A DEFECTIVE UNIT OR PART BY THE DEALER OR ACCESS INDUSTRIES, INC. It is permissible to have any repairs made or replacement work done as a result of any defects in material and workmanship by someone other than the Dealer under this Limited Warranty. However, the Limited Warranty does not cover any charges or expenses assessed by any such other person or company performing such repairs or replacement work. All parts used to replace defective materials must be genuine ACCESS INDUSTRIES, INC. parts to be covered by this Limited Warranty.

This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

ACCESS INDUSTRIES, INC. • 4001 East 138th Street • Grandview, MO 64030

To register your Stairway Lift unit, this card must be completed and returned to ACCESS INDUSTRIES, INC. within thirty days from the date of the unit's original purchase in order for the warranty to go into effect. OTHERWISE, this LIMITED WARRANTY WILL NOT BE APPLICABLE. (Please type or print)

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PURCHASE DATE _____ MODEL _____ SERIAL NO: _____

REASON FOR PURCHASE (Check one) Heart Condition Arthritis

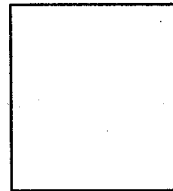
Paralysis Elderly Other _____

AGE OF USER: Under 50 50 - 59 60 - 69 70 - 79 80 & over

DEALER'S NAME AND ADDRESS _____

OPERATIONAL TIPS

1. Be sure to review all furnished instructions covering safe operation of this unit prior to use.
 2. Follow the directions in your Owners Manual for proper use and maintenance of your stairway lift
 3. A velcro-fastened seat belt is a standard feature on your stairway lift. Be sure to fasten it securely before riding the unit.
 4. Keep the track clear of any debris that may hinder the movement of the unit in the track
 5. If the unit "Chatters and Clicks" when you start it or the lights dim while your unit is in operation, have an electrician check the current to be sure there is a full 110 volt current at the unit while it is under load. Damage caused by improper voltage is not covered by the warranty
 6. Should your stairway lift unit fail to operate for some reason, do not attempt to repair it yourself. Contact your dealer or ACCESS INDUSTRIES, INC. for qualified service and repairs. Unauthorized repair work could void the warranty.
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