

**OWNER'S
MANUAL
& WARRANTY INFORMATION**

ACCESS INDUSTRIES, INC.
4001 East 138th Street
Grandview, Missouri 64030-2837



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USING YOUR STAIRWAY LIFT

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BE SURE TO COMPLETE AND SEND IN THE WARRANTY CARD LOCATED ON THE BACK COVER.

It is important that this entire manual be read and understood prior to attempting operation of equipment.

IMPORTANT: THE SERIAL NUMBER OF YOUR STAIRWAY LIFT IS:

Your service representative must have these numbers when contacting the factory to order parts or receive information on a service problem.

PLEASE KEEP THIS BOOKLET HANDY.

To register your Silver-Glide® Stairway Lift unit, this card must be completed and returned to ACCESS INDUSTRIES, INC. within thirty days from the date of the unit's original purchase in order for the warranty to go into effect. OTHERWISE, this LIMITED WARRANTY WILL NOT BE APPLICABLE. (Please type or print)

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PURCHASE DATE _____ SERIAL NO: _____

REASON FOR PURCHASE (Check one) Heart Condition Arthritis

Paralysis Elderly Other _____

AGE OF USER: Under 50 50 - 59 60 - 69 70 - 79 80 & over

DEALER'S NAME AND ADDRESS _____

OPERATIONAL TIPS

1. Be sure to review all furnished instructions covering safe operation of this unit prior to use.
2. Follow the instructions in your Owner's Manual for proper use and maintenance of your stairway lift.
3. A safety belt is a standard feature on your stairway lift. Be sure to fasten it securely before riding the unit.
4. Keep the track clear of any debris that may hinder the movement of the unit in the track.
5. If the unit "Chatters and Clicks" when you start it or the lights dim while your unit is in operation, have an electrician check the current to be sure there is a full 110 volt current at the unit while it is under load. Damage caused by improper voltage is not covered by the warranty.
6. Should your stairway lift unit fail to operate for some reason, do not attempt to repair it yourself. Contact your dealer or ACCESS INDUSTRIES, INC. for qualified service and repairs. Unauthorized repair work could void the warranty.

USING YOUR STAIRWAY LIFT

USING THE CONTROL SWITCH: A control switch is mounted on the stairway lift in a convenient location. With a touch of your finger on the control switch, the stairway lift will begin to move up or down the stairway in the desired direction.

To operate the control switch, place your finger on the switch and apply a light but constant pressure. To go up the track, simply push the "up" side of the control switch. By pushing the "down" side of the control, you can send the lift down the stairway. The lift will stop whenever pressure is released from the switch or the lift reaches a landing. You are in complete control at all times.

"Call-Send" controls are provided for operation of the lift from either landing and work in the same manner as the unit control switch.

OPERATING THE LIFT: Before using your new lift, ask your dealer to completely demonstrate all features of the lift and its normal operation.

1. Position yourself squarely on the seat making sure it is locked and in the proper operating position.
2. To swivel the seat (if equipped with swivel seat), simply release the actuator bar located under the seat and use your body movement to swivel in the direction you desire. Remember, it is very important to return the seat to its locked, operating position before attempting to operate the lift.
3. When you are comfortably positioned on the seat in the riding position, fasten the seat belt around you, before starting in motion.

NOTE: Never operate the unit without your seat belt securely fastened around your waist or chest.

4. Before using the lift, check the stairway for any obstruction that could impede the movement of the lift.

5. Begin your travel by applying constant pressure to the control switch in the direction you've chosen. The lift will stop anytime you take pressure off the control and it will stop automatically at the top and bottom landings.
6. When you arrive at the top or bottom landing, unfasten your seat belt, actuate the swivel seat lever (if necessary to aid you in getting off the seat), stand and steady yourself on the landing, then step away from the lift in the direction you are heading.
7. If someone else might use the lift or the stairway, return the swiveled seat to the riding position and fold-up the seat, arms, and footrest.

OBSTRUCTION SENSORS: Because of the "side-ride" configuration of the SILVER-GLIDE unit, it is equipped with sensors on the chassis and footrest. If the chassis or footrest should come in contact with an obstacle along the track, the sensor will stop movement of the lift. When the obstacle is removed, the lift can continue its travel.

To make a claim under this Limited Warranty, immediately send to the Dealer, who sold you the unit and has the responsibility for handling your warranty claim, a notice of your claim, setting forth the defect complained of, along with a copy of the invoice or other proof of purchase and the serial number of the unit. The Dealer will notify ACCESS INDUSTRIES, INC. . Your notice must be received by the Dealer within the warranty period from the date of the unit's original purchase. Any defect in the unit due to materials or workmanship will be repaired or the unit replaced without charge for materials. If the unit is not delivered to the Dealer for repair or replacement, the Dealer may make a service charge for going to the location of the unit. **Such charge is not covered under this Limited Warranty.** ALSO, THIS LIMITED WARRANTY DOES NOT COVER ANY LABOR OR SERVICE CHARGES INCURRED IN THE REPAIR OR REPLACEMENT OF A DEFECTIVE UNIT OR PART BY THE DEALER OR ACCESS INDUSTRIES, INC. It is permissible to have any repairs made or replacement work done as a result of any defects in material and workmanship by someone other than the Dealer under this Limited Warranty. However, the Limited Warranty does not cover any charges or expenses assessed by any such other person or company performing such repairs or replacement work. All parts used to replace defective materials must be genuine ACCESS INDUSTRIES, INC. parts to be covered by this Limited Warranty.

This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

ACCESS INDUSTRIES, INC. • 4001 East 138th Street • Grandview, MO 64030

Every attempt has been made in writing this manual to make you familiar with your Stairway Lift. However, should you have a question not answered by this manual, don't hesitate to contact your dealer for clarification.

Dealer Phone Number _____

LIMITED WARRANTY SILVER-GLIDE[®] STAIRWAY LIFT

ACCESS INDUSTRIES, INC., 4001 East 138th Street, Grandview, Missouri 64030, warrants to the ORIGINAL PURCHASER ONLY for a **two year period on the drive train** (the drive train is comprised of the motor and gear) and a **one year period on all component parts**, commencing with the date of purchase, that each stairway lift and all parts used in the unit shall be free of defects in material and workmanship. The self-addressed Limited Warranty card must be completed and returned to ACCESS INDUSTRIES, INC. within 30 days from the date of the unit's original purchase in order for this Limited Warranty to go into effect. OTHERWISE, THIS LIMITED WARRANTY WILL NOT BE APPLICABLE.

The following are examples of items not considered manufacturing defects and are not covered by this Limited Warranty. 1. Difficulty or damage resulting from improper assembly, operation, care of maintenance. 2. Minor mechanical adjustments such as tightening of nuts, bolts, and screws. 3. Damage or difficulties due to misuse, neglect, fire, flood, acts of God, ordinary wear and tear, and damage during shipment that would be the responsibility of the carrier.

No WARRANTY IS EXTENDED, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AFTER EXPIRATION OF THE WARRANTY PERIODS LISTED ABOVE, FROM THE DATE OF THE ORIGINAL PURCHASE OF THE UNIT. ACCESS INDUSTRIES, INC. and its dealer shall not be liable for any consequential, special or incidental damages arising out of the purchase or use of the unit or resulting from the breach of this Limited Warranty, or any implied warranty, and the limit of liability of ACCESS INDUSTRIES, INC. and its dealer hereunder shall be the unit's purchase price. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, or legal remedies, so these above limitations may not apply to you.

KEEPING YOUR STAIRWAY LIFT TROUBLE FREE

HELPFUL HINTS. Your stairway lift will provide years of trouble-free service and comfort if you follow these helpful hints:

DON'T put anything on the track that might impede the movement of the lift.

DON'T operate the lift with a child or pet in your lap. The lift is designed for only one person.

DON'T attempt to stand up on the lift while it is operating.

DON'T allow children to play on the lift.

DON'T use excessive pressure on the control switch. Too much pressure is uncomfortable and can damage the switch.

DON'T attempt to service the lift yourself.

DO keep your lift clean and free of dust and dirt.

DO make sure your household has adequate voltage. Regular, properly grounded 110 volt household current is all that is required.

DO read the service information in the next section of this booklet to help your authorized service representative determine the nature of any problem.

DO call your authorized Access Industries' dealer for repairs of any kind.

DO perform the general maintenance items listed in the following section to keep your unit looking and operating like new.

If equipped with optional battery, keep the lift connected to AC power at all times to charge the batteries.

DO ENJOY YOUR STAIRWAY LIFT

GENERAL MAINTENANCE

Your stairway lift has some components that require regular maintenance. The materials required can be obtained from your dealer or most hardware stores. We highly recommend an all purpose lubricant for general lubrication. Only perform the maintenance listed. Once a year you should have your dealer perform a thorough inspection of all the internal components of your unit.

CAUTION: Always disconnect power from the lift before proceeding with any maintenance.

NOTE: Call your service representative if your stairway lift fails to operate to your complete satisfaction.

DO NOT attempt to service the unit yourself.

TRACK: Clean the inside of the track channels to remove dirt and all other foreign substances. Apply a thin coat of light bodied general purpose grease to the vertical surfaces of the track channels where the chassis wheels roll. The track should be cleaned and lubricated approximately every 2 months.

BATTERY OPERATION (Optional): The lift is operated from two 12 volt batteries and must be connected to AC power at all times. If the lift has been disconnected for a period of time, connect the power and allow approximately 30 minutes for batteries to recharge.

NOISES: Since the stairway is in effect a hollow "sounding drum", many sounds from the lift are amplified even though the stairway may be carpeted.

"Grinding Noises": When the steel cable is new, the 133 separate, tiny steel strands, which make up the aircraft cable, stand out sharply and will make a slight grinding noise as one wrap goes against the previous wrap. The cable is internally self-lubricated with graphite and this lubrication plus the "wearing in" of the steel strands will normally cause this noise to be reduced. The steel cable does not need to be lubricated.

"Slapping Noises" of the electric cord may be caused by the cord winding intermittently, letting some cord lie on the track then suddenly snap into the case. This is usually caused by the neoprene insulation of the cord becoming slightly "sticky" in damp and humid weather. Sprinkle soapstone or talcum powder on a cloth and spread it the full length of the cord so it can wind smoothly and evenly. The powder should be applied to the cord about once a month. The cord must be replaced if showing signs of wear.

"Motor Noises": All single phase motors have an inherent humming sound and some of this sound will be carried through the chair frame. While the units are quiet in operation, they should not be referred to as being "noiseless". If there is an exceptionally loud sound, check with your dealer.